



Student Protection

The children of OLA, and their safety and wellbeing, are our priority. Our Lady of the Angels School is committed to the protection of all our children from harm and abuse.

Reporting of Concerns – At OLA any concerns or reasonable suspicions we have about a student's safety and wellbeing or the behaviour of a staff member or volunteer which a student considers to be inappropriate, will continue to be managed in accordance with [Brisbane Catholic Education Student Protection Processes](#).

Complaints Procedure - Brisbane Catholic Education has published a [Complaints Procedure for Non-Compliance with BCE Student Protection Processes](#). Parents or children may make a complaint via the [Record of Complaint](#) about Non-compliance with Brisbane Catholic Education Student Protection Processes.

We take all complaints very seriously and will handle them in accordance with the Complaints Procedure for Non-Compliance with BCE Student Protection Processes. Should you require information or assistance regarding the procedures you may contact the school or the Brisbane Catholic Education Student Protection Team on 3033 7409.

Family and Child Connect Services - The Department of Communities, Child Safety and Disability Services, has now established Family and Child Connect services to provide support to families. Please make contact with the school if you feel your family may benefit from contact with a Family and Child Connect Service or a local support service.

Concerns or Further Information - Parents and children should talk to Ms Kiera Roffey-Mitchell (Guidance Officer), the Student Protection Contact at OLA, the Principal or the class teacher if there are any concerns about the safety and wellbeing of any student or concerns about the behaviour of a staff member or volunteer. We take all reports seriously and will handle them in accordance with our Student Protection Processes.

Please contact the Principal (**Sue Branson**) or Student Protection Contact (**Kiera Roffey-Mitchell** - Guidance Officer) if you have any questions or concerns about any matter or require further information about student protection.

All of the above documentation and forms can be accessed on Brisbane Catholic Education's public website, www.bne.catholic.edu.au. Under the 'Children and Parents' tab select 'Student Protection' from the drop down menu.